| John Abercrombie |
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| Education | Whitman College, Walla Walla, WA  May 2012   * BA in Religion; Cum Laude with Honors * Minor in Philosophy |
| Customer Service Experience **Other Work Experience** | Concierge  The Metropolitan Condominiums, Portland, OR; June – August 2013   * Satisfied highly particular residents. * Developed skills with Excel and Outlook. * Acted as Liaison between residents and corporate.   Waiter and Busser  Walla Walla Country Club, Walla Walla, WA; May – September 2011   * Developed professional skills in high paced environment. * Strong customer service skills used to satisfy demanding clientele.   Banquet staff; Greens-keeping  Rock Creek Country Club, Beaverton, OR; May – August 2010   * Effectively managed two jobs totaling 50+ hrs/wk.   Bag room and range attendant  Columbia Edgewater Country Club, Portland, OR; June – August 2009   * Served as one of the primary contacts for members before and after play. * Worked long hours in demanding and chaotic environment.   Range Attendant and Banquet Staff  Rock Creek Country Club, Beaverton, OR; March 2005 – August 2008  English Teacher  Northwestern Polytechnical University, Xi’an, Shaanxi, PRC; Sept. 2013 – July 2013   * Weekly lesson planning and classroom management. * Experience grading midterms and finals. * Four hours of weekly office hours offering private help.   Writing Fellow  Whitman College, Walla Walla, WA; Sept. 2011 – May 2012   * Critiqued and improved student’s writing per instructor’s criteria.   Junior Golf Co-Instructor  Rock Creek Country Club, Beaverton, OR; Summer 2010   * Instructed youth, age range 9 – 17, of different skill levels. * Planned and orchestrated learning activities.   Greens-keeping  Veteran’s Memorial Golf Course, Walla Walla, WA; May – September 2011   * Effectively managed two jobs (60 hours/ week) over summer. |
| **Leadership/Activities** | Volunteer Mentor for a 3rd Grader at a Walla Walla Elementary School  Frequent judge and question master for debate, model UN, and speech competitions in Xi’an, PRC. |
| **Certifications**  **Language** | Senior Captain Whitman College Varsity Golf Team   * Helped restructure practices, qualifying, and team bonding activities. * Led team to best finishes at both the Fall and Spring Classics in the past 20 years.   Sigma Chi Philanthropy Chair 2008-9; House Manager 2009; Annotator 2012  TEFL Certification  One and a half years of Mandarin Chinese and continued study. |